

PERKESO SELF-EMPLOYMENT SOCIAL SECURITY SCHEME



**SOCIAL SECURITY
ORGANISATION**

Menara PERKESO,
No. 281, Jalan
Ampang,
50538 Kuala Lumpur

1-300-22-8000

Quick Start Guide

Version 2017-05-19

matrix.perkeso.gov.my

What is PERKESO Self-Employment Social Security Scheme?

- The Self-Employment Social Security Scheme for self-employed took effect on 1 June 2017. This social protection was accorded under the provisions of the Self-Employment Social Security Act 2017 (Act 789).
- The Self-Employed Employment Injury Scheme protection for monthly or annually is based on the date and time of contribution paid and certified through the receipt of the contribution payment.
- This Scheme provides protection to self-employed insured persons from employment injuries including occupational diseases and accidents during work-related activities. This Scheme also provides cash benefits to self-employed insured persons and their dependents besides providing medical care, physical rehabilitation and vocational training.

What is MATRIX Self-Employment Social Security Scheme Portal?

- MATRIX is an integrated PERKESO portal that provides 360⁰ view to all contributors for viewing, tracking and making contributions.
- MATRIX provided for self-employed to perform transactions online.
- It allows self-employed to do registration and payment.
- URL: matrix.perkeso.gov.my



First Time Log in

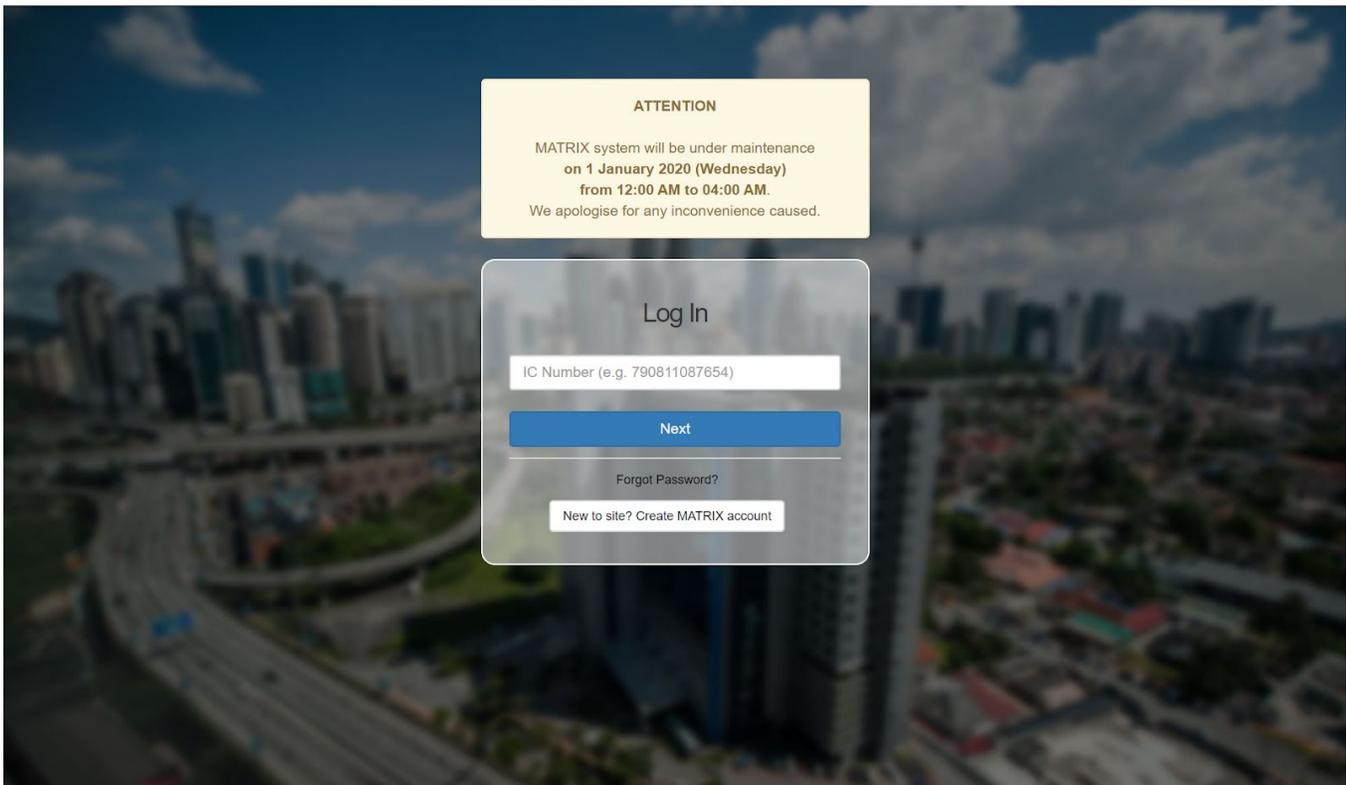
First Time Login is applicable to those who have not yet signed up MATRIX account

User whose has signed up MATRIX account should omit this section

01. First Time Log in



1-300-22-8000 perkeso@perkeso.gov.my Help ▾ Languages (Bahasa) ▾  Login



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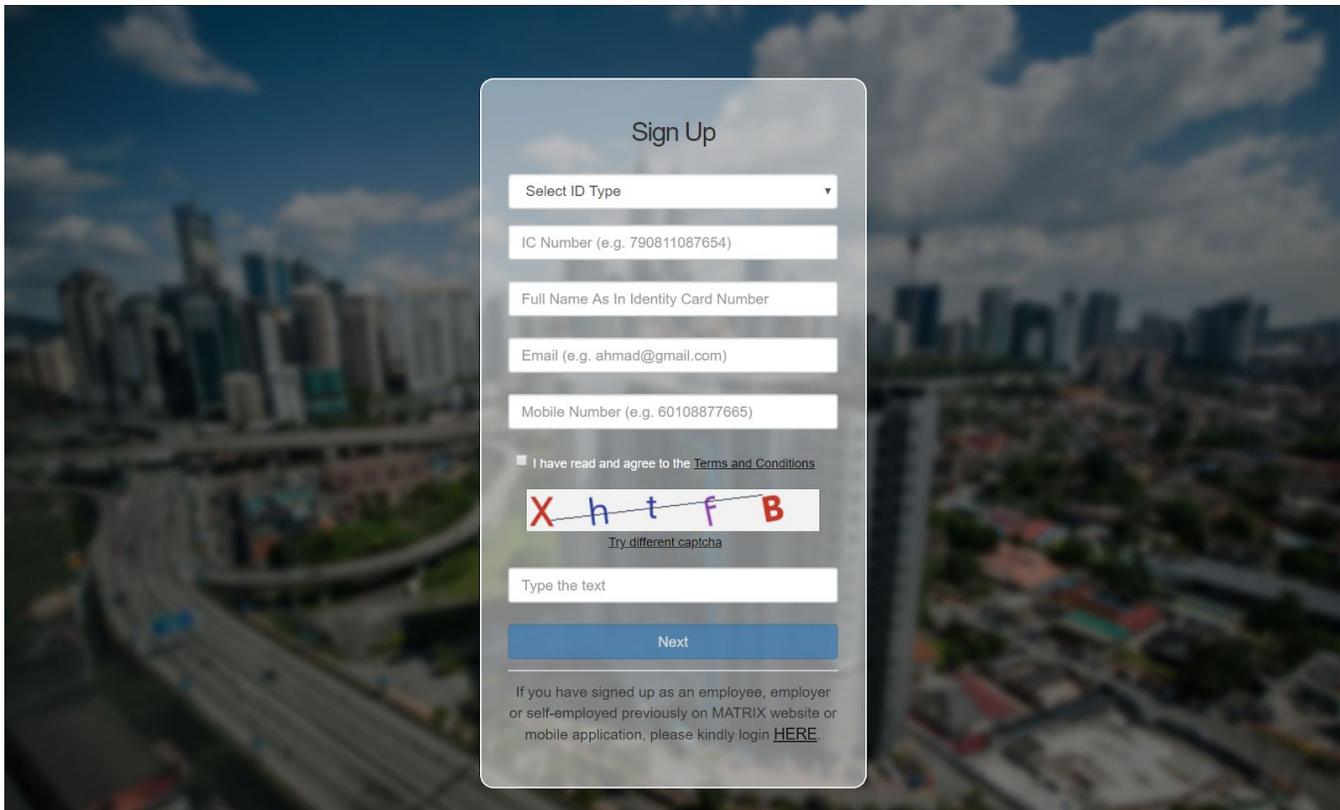
[SOCSO CMS Sign-in](#) [Terms & Conditions](#)

1. Click on the **“New to the site? Create MATRIX account”** to create MATRIX account

02. Sign Up Page



1-300-22-8000 perkeso@perkeso.gov.my Help ▾ Languages (Bahasa) ▾  Login



The screenshot shows a 'Sign Up' form on a website. The form is centered on a background image of a city skyline. The form fields include: 'Select ID Type' (dropdown), 'IC Number (e.g. 790811087654)', 'Full Name As In Identity Card Number', 'Email (e.g. ahmad@gmail.com)', and 'Mobile Number (e.g. 60108877665)'. Below these fields is a checkbox labeled 'I have read and agree to the [Terms and Conditions](#)'. A CAPTCHA image shows the text 'X h t f B' with a line drawn through it. Below the CAPTCHA is a text input field labeled 'Type the text' and a blue 'Next' button. At the bottom of the form, there is a note: 'If you have signed up as an employee, employer or self-employed previously on MATRIX website or mobile application, please kindly login [HERE](#)'.

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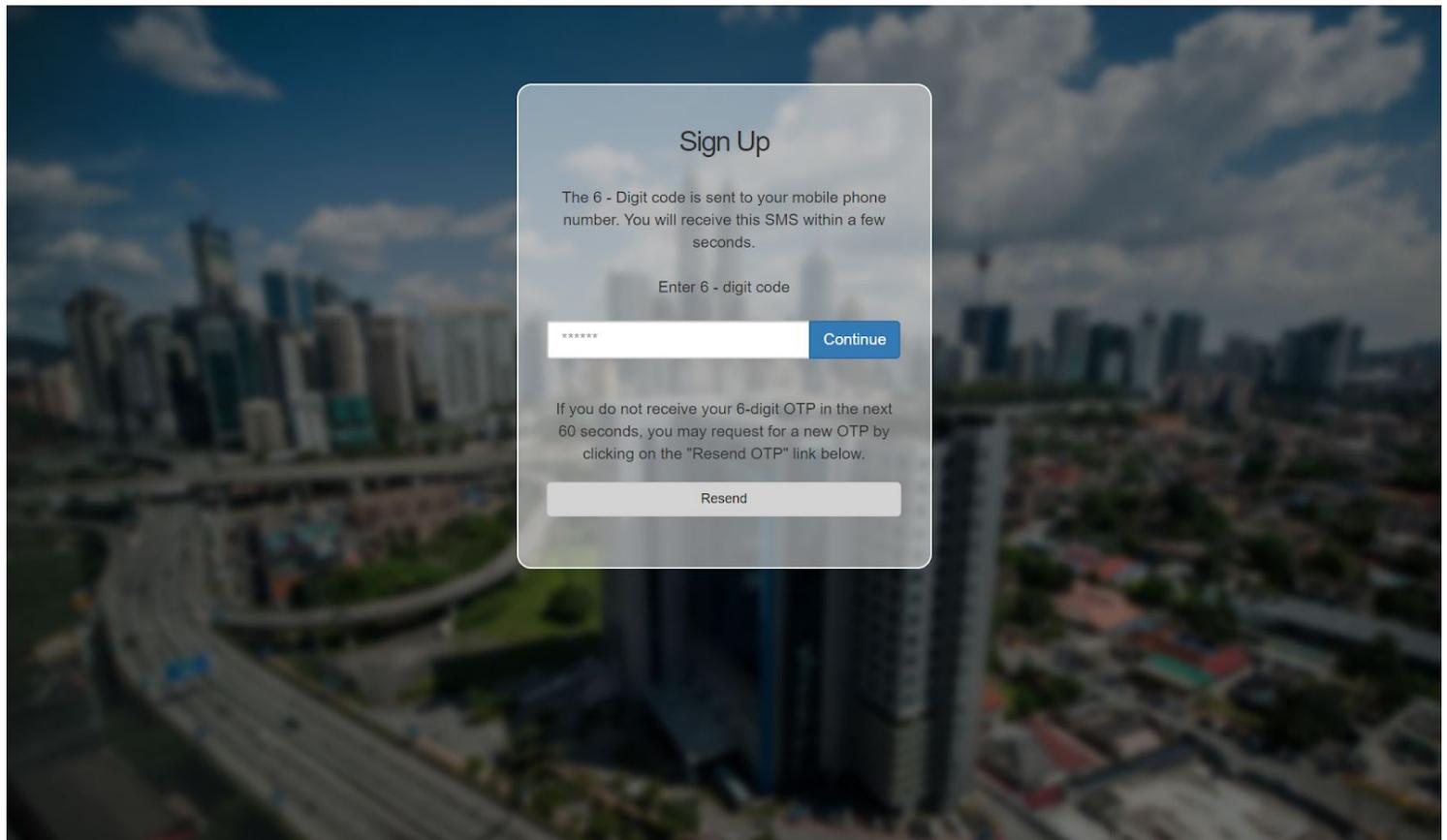
[SOCSO CMS Sign-in](#) [Terms & Conditions](#)

1. Fill in all required information.
2. Checked to agree **Term and Condition**.
3. Click the check box "**I'm not a robot**".
4. Click on the '**Next**' button to continue.
5. An OTP token will be sent to the provided mobile number.

03. Sign Up – OTP Verification



1-300-22-8000 perkeso@perkeso.gov.my Help ▾ Languages (Bahasa) ▾  Login



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1. An **OTP token** is sent to the provided mobile number. Click 'Resend' button if OTP token not yet arrive after 30 minutes.
2. Enter the received **OTP number**.
3. Click **Continue** button to continue.

04. Sign Up - Verification Link send to Email



1-300-22-8000

perkeso@perkeso.gov.my

Help ▾

Languages (Bahasa) ▾

 [Login](#)

Sign Up Successful



Thank you for registering at MATRIX.
A verification email has been sent to your email.

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[SOCSO CMS Sign-in](#) [Terms & Conditions](#)

1. Upon successful OTP.
2. **Sign Up success message** will be displayed.
3. **Verification link** is sent to your Email.

05. Email - Verification Link



Pengaktifan Akaun Sistem Online PERKESO / PERKESO Online System Account Activation

From: PERKESO Online System Administrator <support@sess.iperkeso.my>
Date: 26-04-2017 09:33:08

Perkeso Logo

Pengaktifan Akaun Sistem Online PERKESO

Adalah dimaklumkan bahawa pendaftaran akaun Sistem Online PERKESO anda telah diterima. Dibawah adalah maklumat dari permintaan pendaftaran akaun Sistem Online PERKESO anda.

Nombor Kad Pengenalan : 89 [REDACTED]
Alamat E-mel : huru [REDACTED]
Nombor Telefon Bimbit : 017 [REDACTED]

Sila klik *disini* atau masukkan URL di bawah untuk mengaktifkan akaun anda
[REDACTED].e
[/da9881a885c022ceb510b5d7a6d322e30232ba02048895a0bfe058bf0096de61](#)

Jika ada sebarang pertanyaan, sila hubungi khidmat pelanggan di talian 1-300-22-8000 atau e-mel ke perkeso@perkeso.gov.my.

Untuk maklumat lanjut, sila layari laman web PERKESO di www.perkeso.gov.my

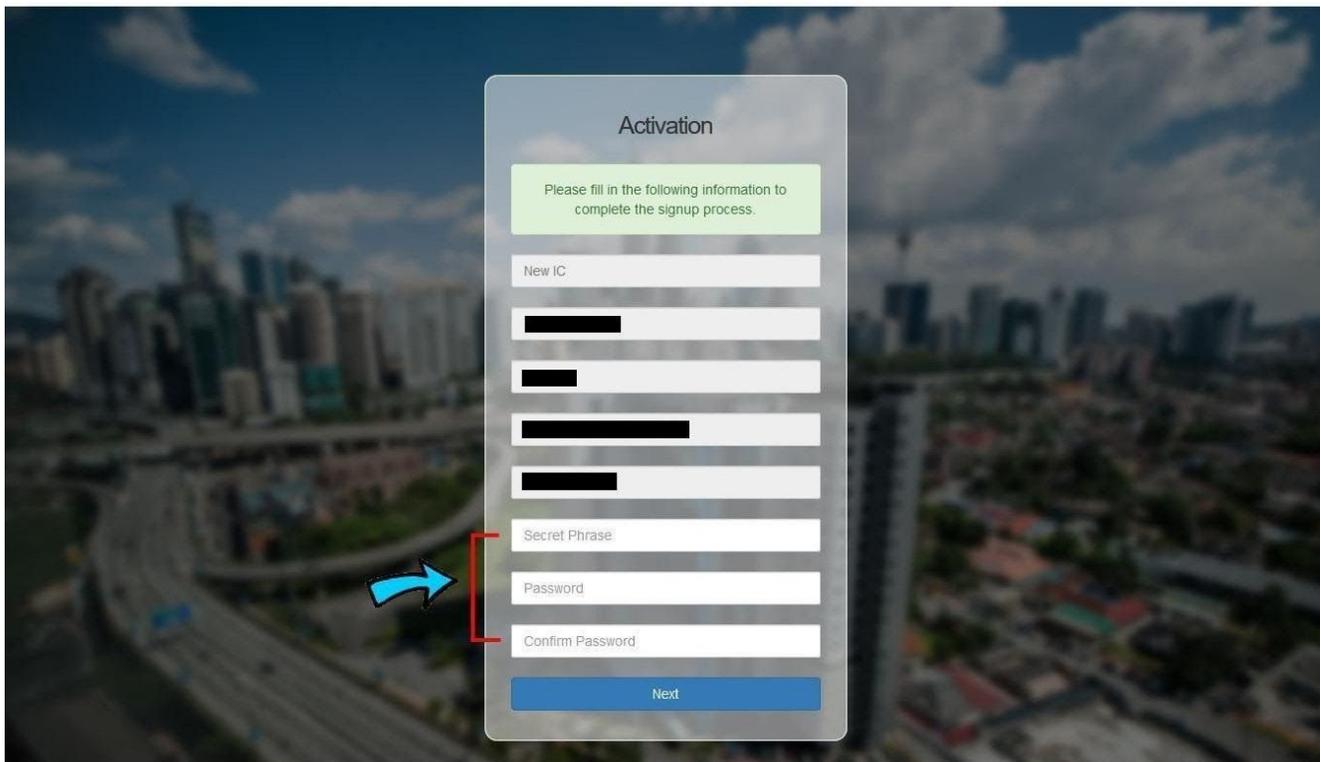
Sekian, terima kasih.
Pentadbir Sistem Online PERKESO

1. Click at **disini** or click the long **URL**.
2. The link will bring to MATRIX page to complete the **activation** process.

06. Account Activation



(603) 4264 5000 perkeso@perkeso.gov.my Help Languages (Bahasa) Login



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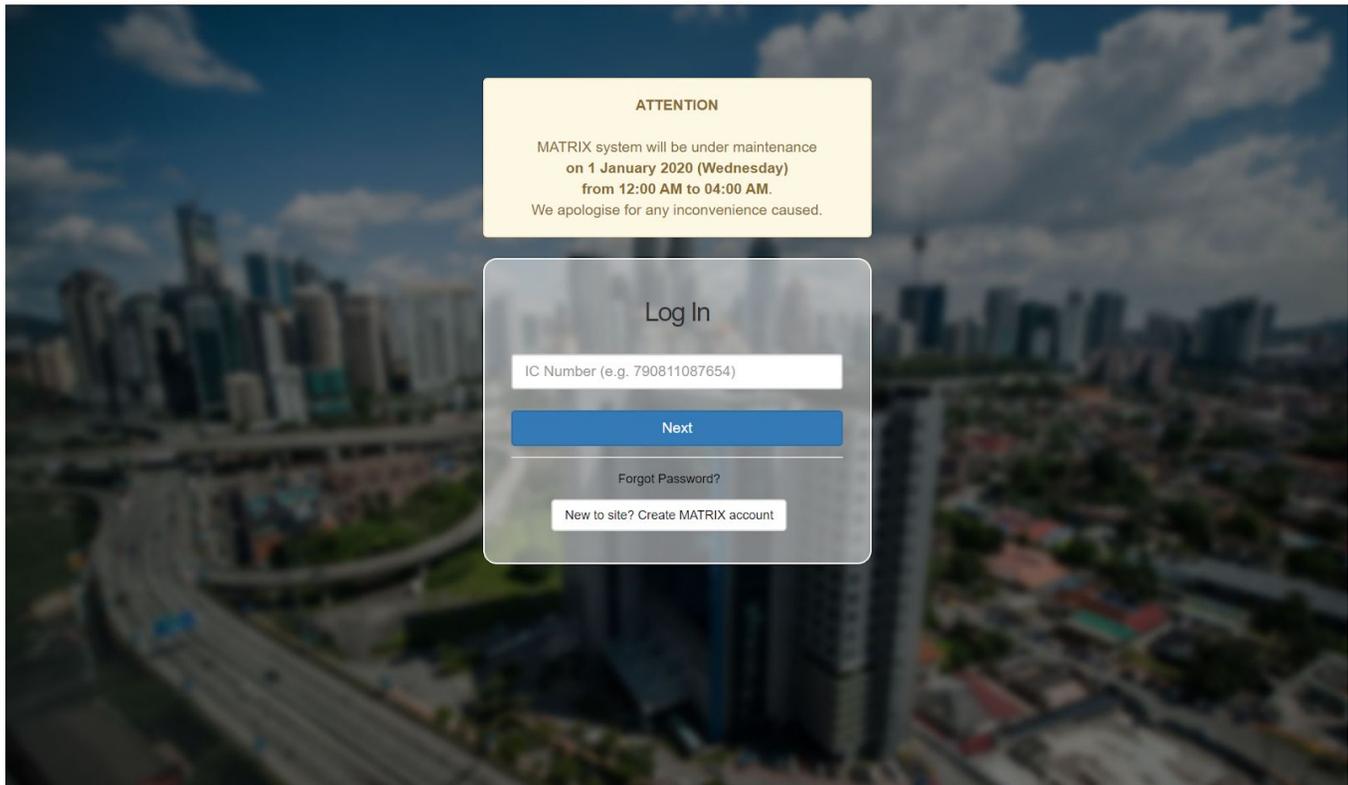
[SOSCO CMS Sign-in](#) [Terms & Conditions](#)

1. Verification link will bring you to this page.
2. All your details will be filled except, **Secret Phrase, Password, & Password Confirm.**
3. Fill up all the missed-out details and press **Next.**
4. You will be redirected to **Log In** page.
5. **Success!** You have joined the MATRIX.

07. Log in



1-300-22-8000 perkeso@perkeso.gov.my Help ▾ Languages (Bahasa) ▾  Login



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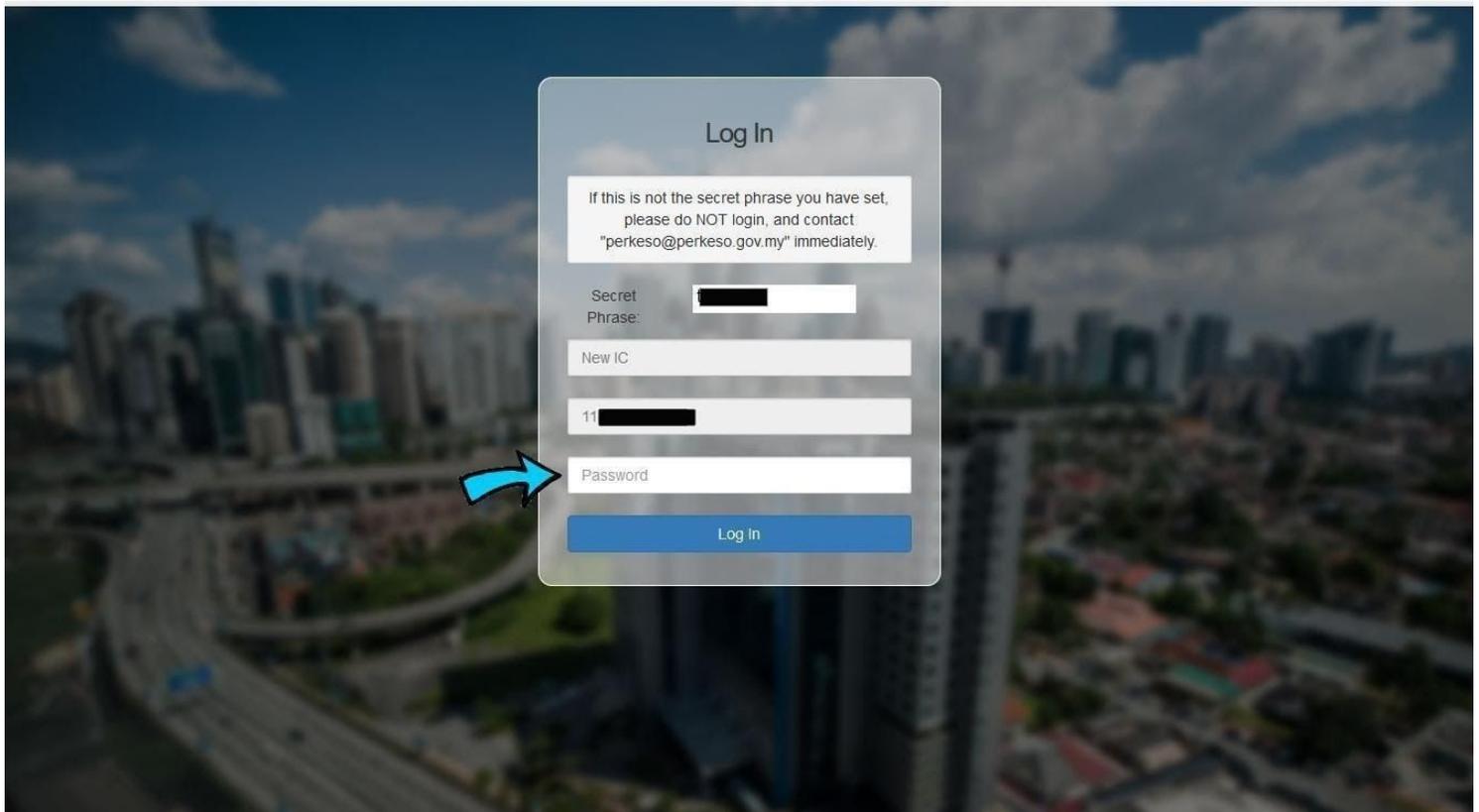
[SOCSO CMS Sign-in](#) [Terms & Conditions](#)

1. Enter your **IC number** and press **Next**.

08. Login - Enter Password



(603) 4264 5000 perkeso@perkeso.gov.my Help ▾ Languages (Bahasa) ▾  [Login](#)



The screenshot shows a 'Log In' modal form overlaid on a blurred cityscape background. The form contains the following elements:

- Log In** (Title)
- Note:** "If this is not the secret phrase you have set, please do NOT login, and contact 'perkeso@perkeso.gov.my' immediately."
- Secret Phrase:** A text input field with a blacked-out value.
- New IC:** A text input field.
- 11:** A text input field with a blacked-out value.
- Password:** A text input field, highlighted by a blue arrow.
- Log In:** A blue button.

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[SOSCO CMS Sign-in](#) [Terms & Conditions](#)

1. Read the **note** above the *secret phrase*.
2. If the **Secret Phrase** is correct, proceed to enter the **password**.
3. Enter your **Password**.
4. Click **Log in**.
5. **Success!** You have joined the MATRIX.



Registration & Payment

An online banking account is needed for online payment

Protection commences upon payment accepted and receipt issued

01. Select Mode



Last Login **Successful** on 2019-12-27 14:35:47

One Account. All of MATRIX
Make your selection. Switch between anytime.

I'M SELF-EMPLOYED



The Self-Employment Social Security Scheme

The Self-Employment Social Security Scheme was introduced to provide protection for self-employed insured person.

I'M EMPLOYEE

Unavailable

Check my contributions status and more

Employees suffering from employment injuries or occupational diseases may receive free medical treatment at SOCSO's panel clinic or Government clinic / hospital.

I'M EMPLOYER

Unavailable

Create, Manage, Submit and Pay Contributions

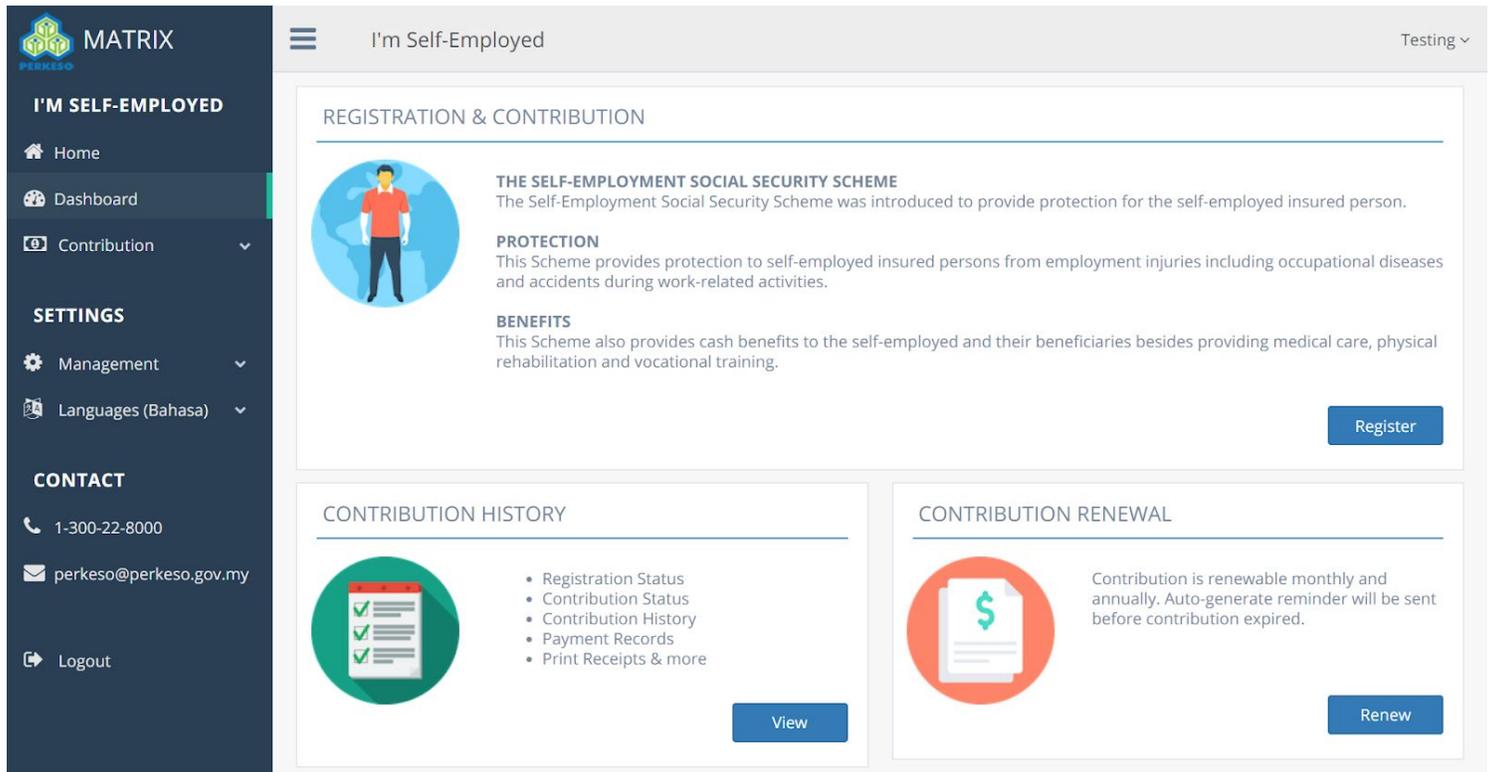
MATRIX is the latest method of paying SOCSO monthly contributions via FPX. Employers are encouraged to use this easy and convenient service because employer and employee contribution data can now be submitted together with online payment.

Now You Can Make EIS (Employment Insurance Scheme) Contribution too



1. Log in to the system.
2. Choose **I'M SELF EMPLOYED** Mode.

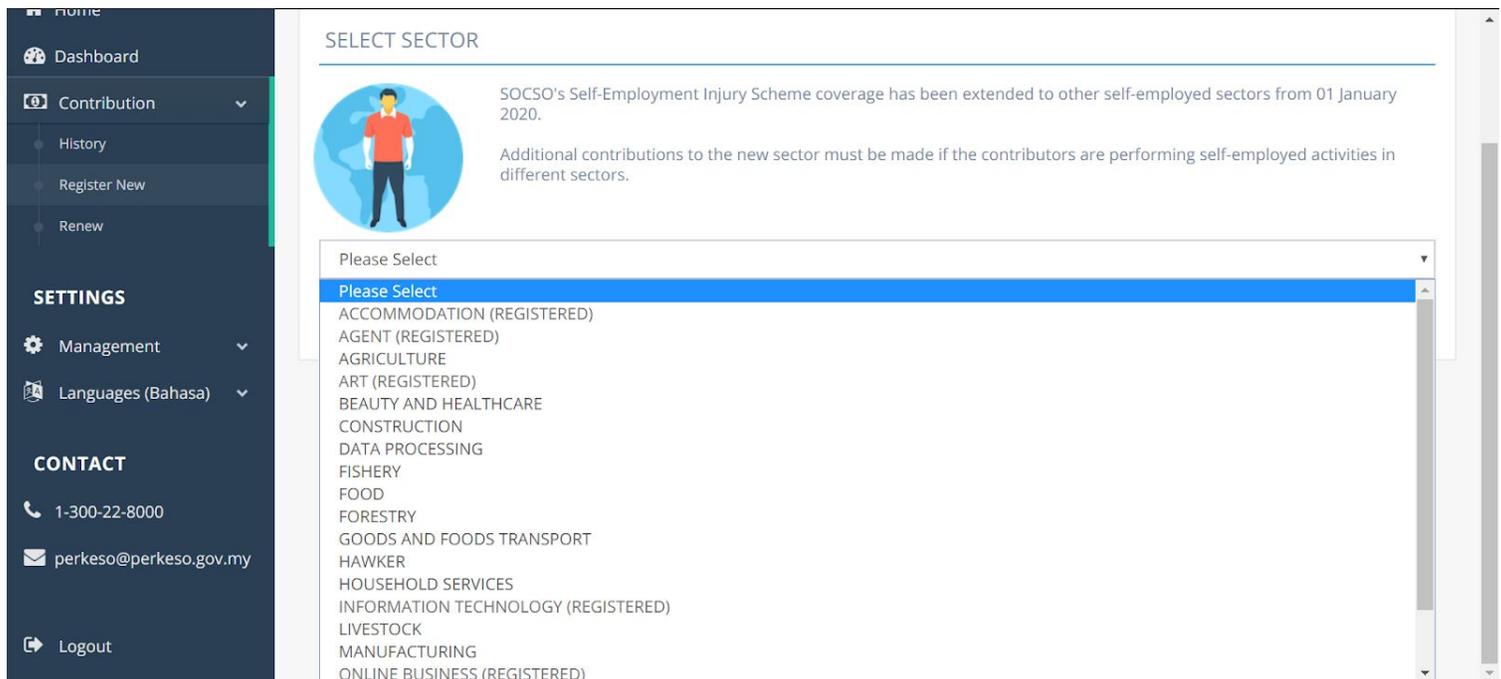
02. Register a Contribution



The screenshot shows the user interface of the MATRIX Self-Employment Social Security Scheme Portal. On the left is a dark blue sidebar with the following sections: 'I'M SELF-EMPLOYED' (containing Home, Dashboard, and Contribution), 'SETTINGS' (containing Management and Languages (Bahasa)), and 'CONTACT' (containing phone number 1-300-22-8000, email perkeso@perkeso.gov.my, and a Logout button). The main content area is titled 'I'm Self-Employed' and contains three panels. The top panel, 'REGISTRATION & CONTRIBUTION', features an icon of a person and text describing the scheme, its protection, and benefits, with a 'Register' button. The bottom-left panel, 'CONTRIBUTION HISTORY', features a checklist icon and a list of items: Registration Status, Contribution Status, Contribution History, Payment Records, and Print Receipts & more, with a 'View' button. The bottom-right panel, 'CONTRIBUTION RENEWAL', features a document with a dollar sign icon and text explaining the renewal process, with a 'Renew' button.

1. At *REGISTER & CONTRIBUTION* panel click on **Register**.
2. It will bring you to the registration page.

03. Choose Sector



SELECT SECTOR

SOCSSO's Self-Employment Injury Scheme coverage has been extended to other self-employed sectors from 01 January 2020.

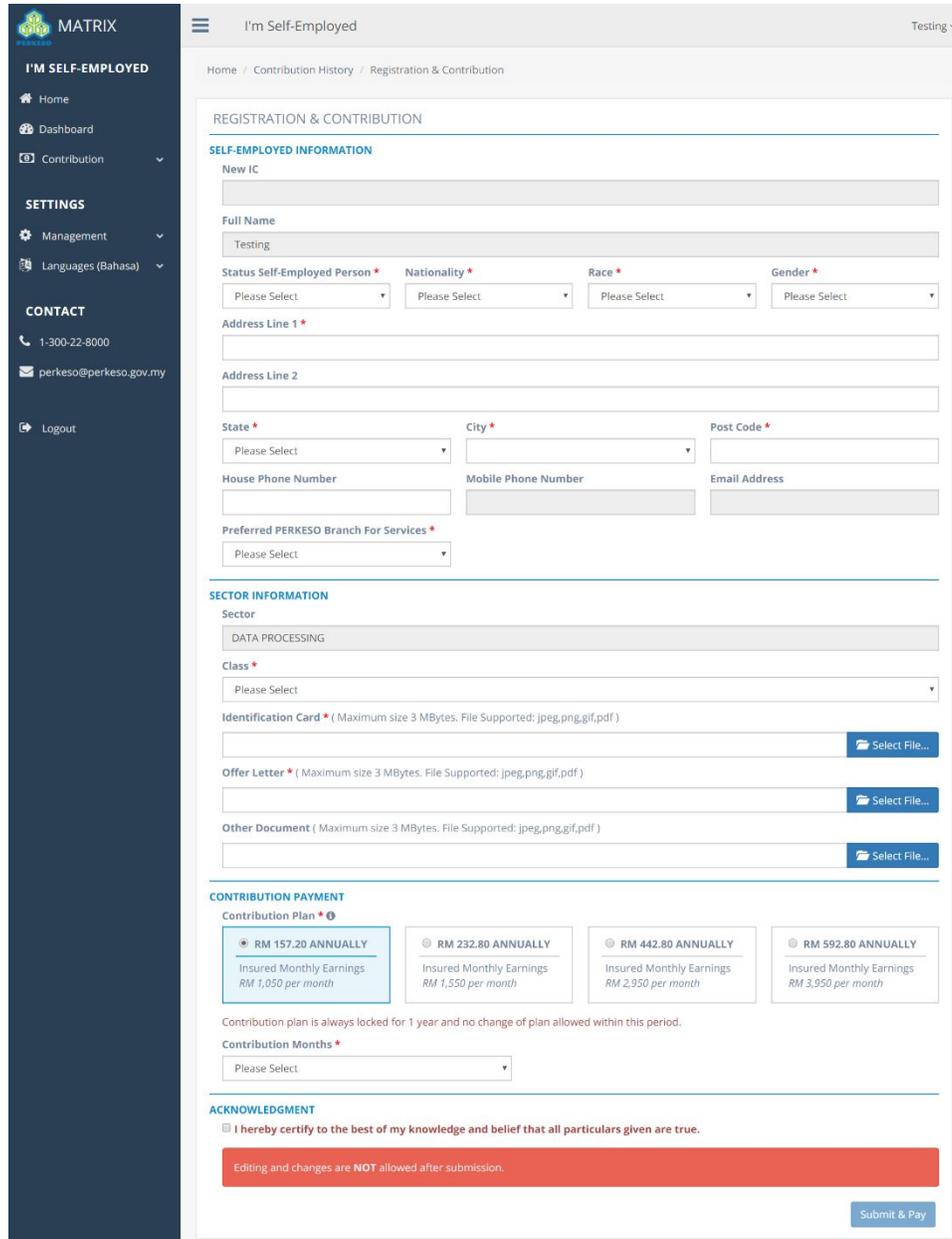
Additional contributions to the new sector must be made if the contributors are performing self-employed activities in different sectors.

Please Select

- Please Select
- ACCOMMODATION (REGISTERED)
- AGENT (REGISTERED)
- AGRICULTURE
- ART (REGISTERED)
- BEAUTY AND HEALTHCARE
- CONSTRUCTION
- DATA PROCESSING
- FISHERY
- FOOD
- FORESTRY
- GOODS AND FOODS TRANSPORT
- HAWKER
- HOUSEHOLD SERVICES
- INFORMATION TECHNOLOGY (REGISTERED)
- LIVESTOCK
- MANUFACTURING
- ONLINE BUSINESS (REGISTERED)

1. At registration page, select one of the sectors from dropdown list. Click Submit to continue.
2. If you have previously registered for a sector, same sector cannot be registered again

04. Registration Form



The screenshot shows the 'I'm Self-Employed' registration form. The left sidebar contains navigation options: Home, Dashboard, Contribution, SETTINGS (Management, Languages), CONTACT (1-300-22-8000, perkeso@perkeso.gov.my), and Logout. The main content area is titled 'I'm Self-Employed' and includes a breadcrumb trail: Home / Contribution History / Registration & Contribution. The form is divided into several sections: 1. REGISTRATION & CONTRIBUTION: Includes 'SELF-EMPLOYED INFORMATION' with fields for New IC, Full Name, Status Self-Employed Person, Nationality, Race, Gender, Address Line 1, Address Line 2, State, City, Post Code, House Phone Number, Mobile Phone Number, Email Address, and Preferred PERKESO Branch For Services. 2. SECTOR INFORMATION: Includes Sector (DATA PROCESSING), Class, Identification Card, Offer Letter, and Other Document, each with a 'Select File...' button. 3. CONTRIBUTION PAYMENT: Shows four contribution plans: RM 157.20 ANNUALLY (Insured Monthly Earnings RM 1,050 per month), RM 232.80 ANNUALLY (RM 1,550 per month), RM 442.80 ANNUALLY (RM 2,950 per month), and RM 592.80 ANNUALLY (RM 3,950 per month). A note states: 'Contribution plan is always locked for 1 year and no change of plan allowed within this period.' Below this is a 'Contribution Months' dropdown. 4. ACKNOWLEDGMENT: A checkbox for 'I hereby certify to the best of my knowledge and belief that all particulars given are true.' A red warning box states: 'Editing and changes are NOT allowed after submission.' A 'Submit & Pay' button is at the bottom right.

1. **Fill up** all the details.
2. All fields are **required** except *Address Line 2* and *Other documents* (optional)
3. Select class of sector.
4. Select a **plan**.
5. Make sure to **read** and check *Term and Condition*.
6. Finally, click on **Submit & Pay**.

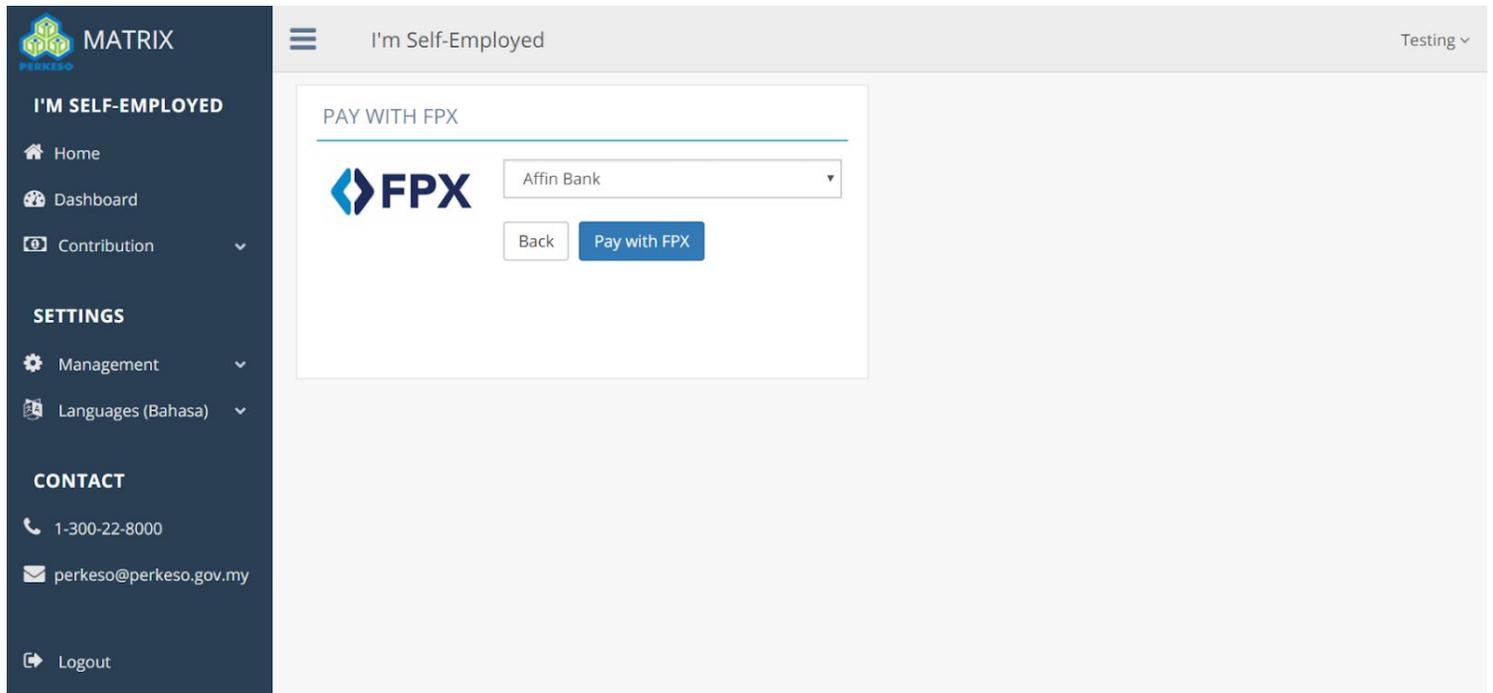


05.FPX

The screenshot displays the 'PAY NOW' interface for FPX payment. The page title is 'I'm Self-Employed' and the user is in 'Testing' mode. The breadcrumb trail is 'Home / Contribution History / View Contribution / Pay Now'. The main content area shows the FPX logo, the contribution amount 'RM', and a checkbox for 'I acknowledge that I have read and agree to the above Terms and Conditions'. Below this is a dropdown menu for 'Internet Banking' and two buttons: 'Back' and 'Pay with FPX'. At the bottom, there are links for '* FPX Operating Hours: 24x7' and '* FPX Information'.

1. **Check** the checkbox, make sure to read the *Terms and Conditions*.
2. Click **Pay with FPX**.

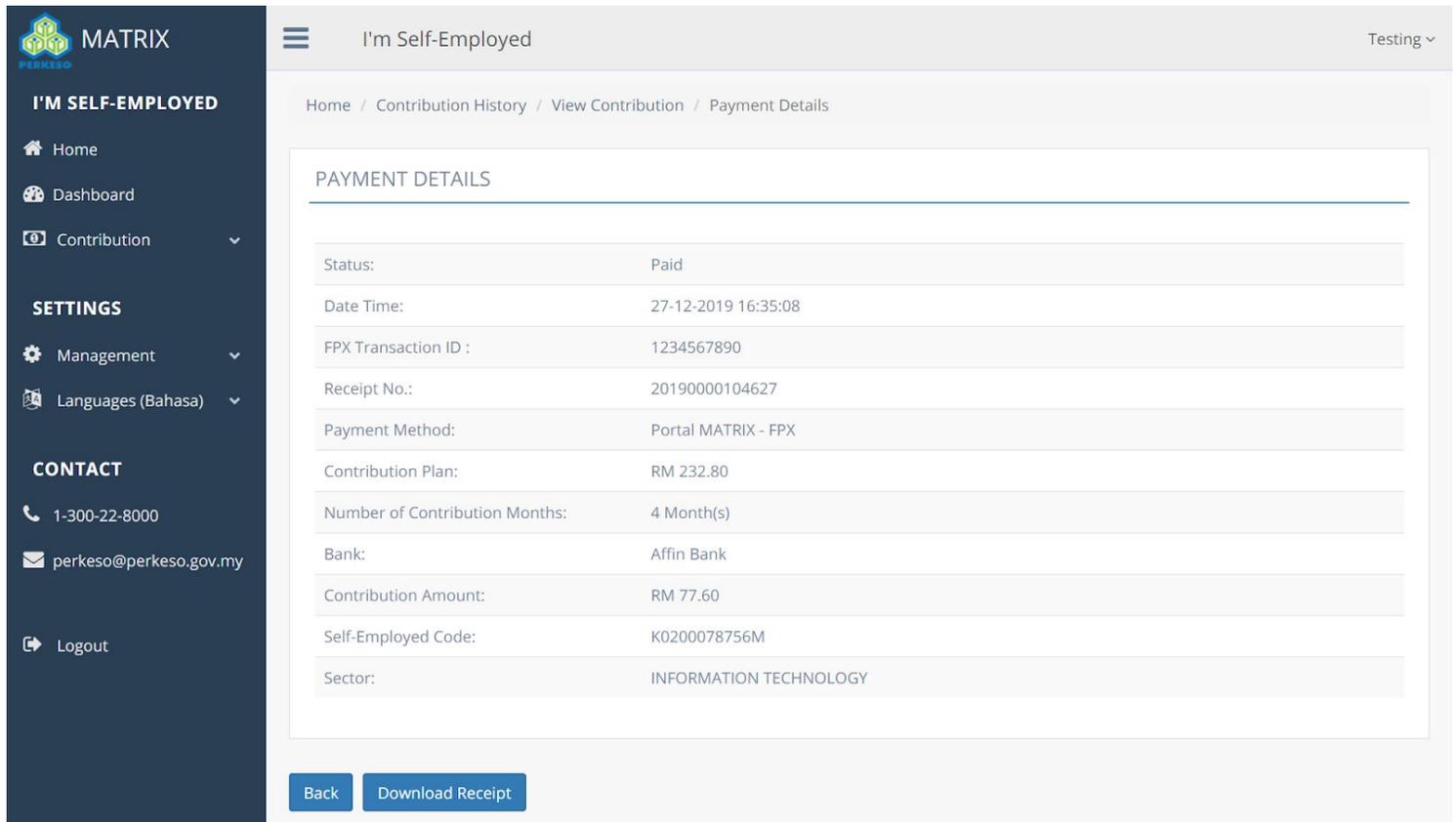
06.Select Bank



The screenshot displays the 'MATRIX' portal interface for self-employed users. The left sidebar contains navigation options: 'I'M SELF-EMPLOYED' (Home, Dashboard, Contribution), 'SETTINGS' (Management, Languages), and 'CONTACT' (1-300-22-8000, perkeso@perkeso.gov.my, Logout). The main content area is titled 'I'm Self-Employed' and features a 'PAY WITH FPX' section. This section includes the FPX logo, a dropdown menu showing 'Affin Bank', and two buttons: 'Back' and 'Pay with FPX'.

1. **Select Bank** that you preferred.
2. Click **Pay with FPX**.
3. Log in with your **Username** and **Password**.
4. Do the **transaction**.
5. After done, will be redirect to **Payment Details** page

07. Transaction Details



The screenshot displays the 'Payment Details' page for a self-employed user. The page is titled 'PAYMENT DETAILS' and shows the following information:

Status:	Paid
Date Time:	27-12-2019 16:35:08
FPX Transaction ID :	1234567890
Receipt No.:	20190000104627
Payment Method:	Portal MATRIX - FPX
Contribution Plan:	RM 232.80
Number of Contribution Months:	4 Month(s)
Bank:	Affin Bank
Contribution Amount:	RM 77.60
Self-Employed Code:	K0200078756M
Sector:	INFORMATION TECHNOLOGY

At the bottom of the page, there are two buttons: 'Back' and 'Download Receipt'.

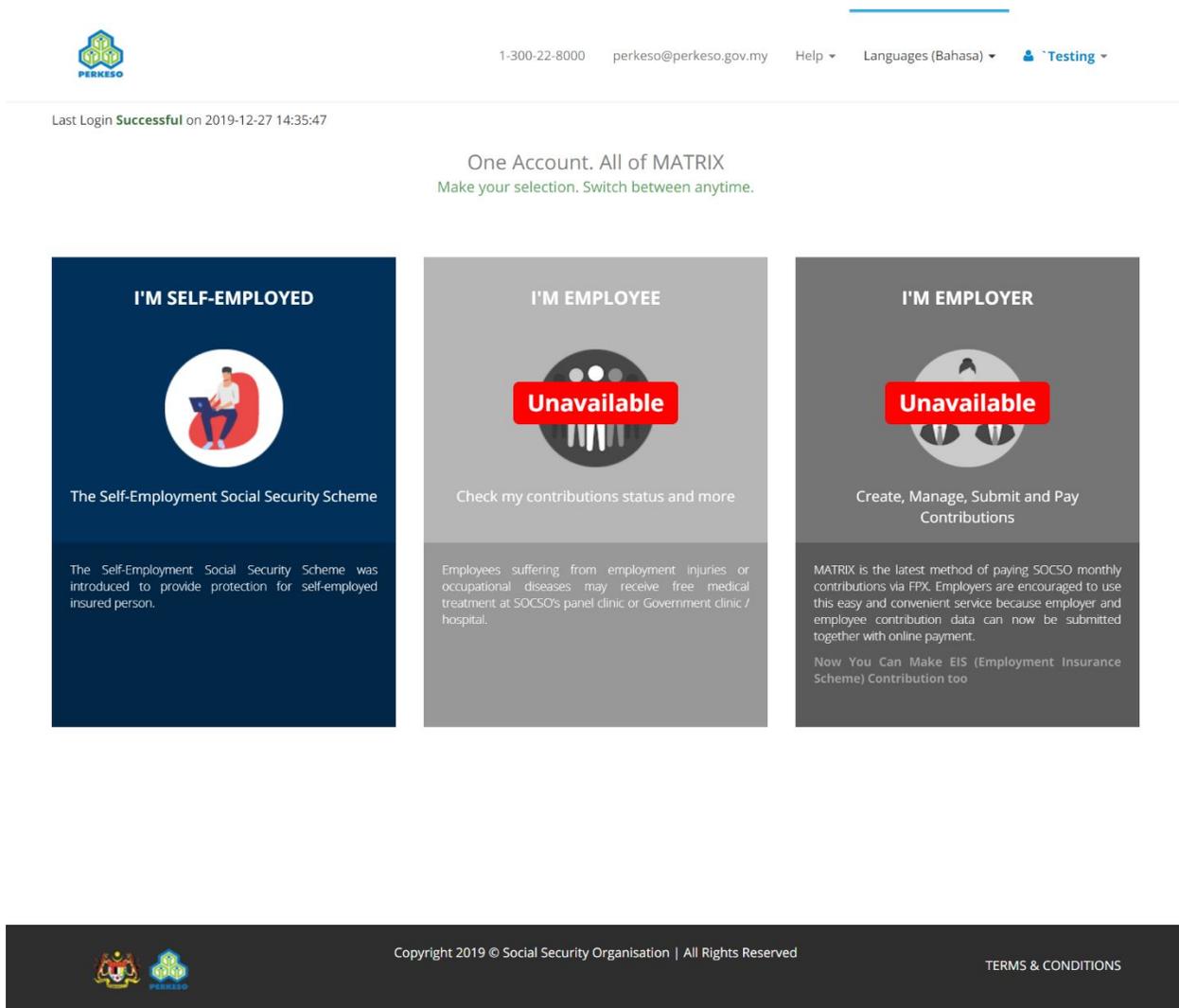
1. **Payments Details** page.
2. All the **details** about the transaction will be shown.
3. Option for **download receipt**.

**Upon successful payment, e-receipt shall be issued. Protection shall commence*



Contribution List

01. Select Mode



The screenshot shows the login page of the MATRIX Self-Employment Social Security Scheme Portal. At the top left is the PERKESO logo. The top right contains contact information: 1-300-22-8000, perkeso@perkeso.gov.my, and a 'Testing' button. Below this is a message: 'Last Login Successful on 2019-12-27 14:35:47'. The main heading reads 'One Account. All of MATRIX. Make your selection. Switch between anytime.' There are three selection cards: 'I'M SELF-EMPLOYED' (active), 'I'M EMPLOYEE' (Unavailable), and 'I'M EMPLOYER' (Unavailable). The 'I'M SELF-EMPLOYED' card includes a description of the scheme. The footer contains the Malaysian coat of arms, PERKESO logo, copyright notice, and 'TERMS & CONDITIONS' link.

PERKESO

1-300-22-8000 perkeso@perkeso.gov.my Help Languages (Bahasa) Testing

Last Login Successful on 2019-12-27 14:35:47

One Account. All of MATRIX
Make your selection. Switch between anytime.

I'M SELF-EMPLOYED

The Self-Employment Social Security Scheme

The Self-Employment Social Security Scheme was introduced to provide protection for self-employed insured person.

I'M EMPLOYEE

Unavailable

Check my contributions status and more

Employees suffering from employment injuries or occupational diseases may receive free medical treatment at SOCSO's panel clinic or Government clinic / hospital.

I'M EMPLOYER

Unavailable

Create, Manage, Submit and Pay Contributions

MATRIX is the latest method of paying SOCSO monthly contributions via FPX. Employers are encouraged to use this easy and convenient service because employer and employee contribution data can now be submitted together with online payment.

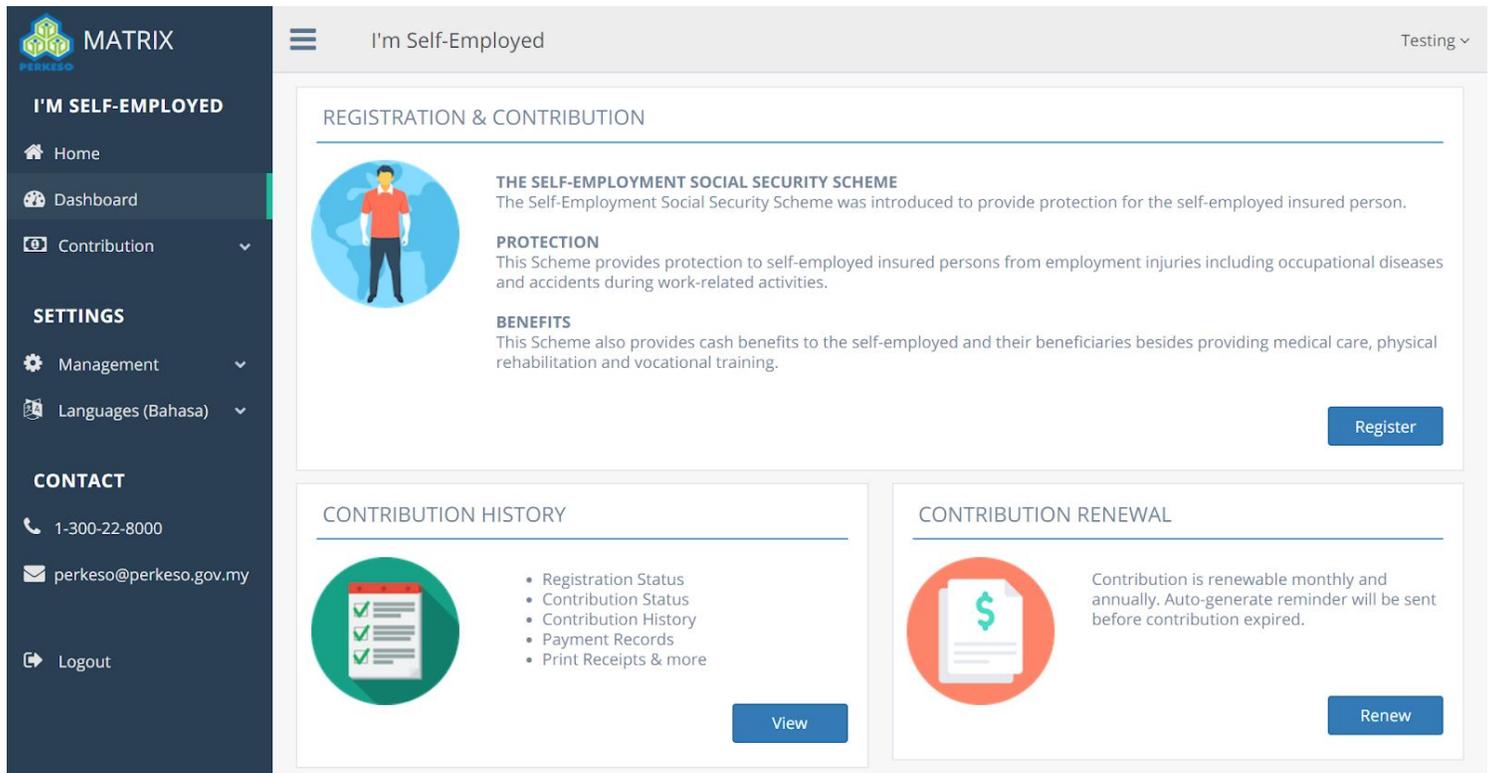
Now You Can Make EIS (Employment Insurance Scheme) Contribution too

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TERMS & CONDITIONS

1. Log in to the system.
2. Choose **Self Employed** Mode.

02. Contributions List



The screenshot displays the user interface for the MATRIX Self-Employment Social Security Scheme Portal. The left sidebar contains navigation options: Home, Dashboard, Contribution, Settings (Management, Languages), and Contact (1-300-22-8000, perkeso@perkeso.gov.my, Logout). The main content area is titled 'I'm Self-Employed' and includes a 'Testing' dropdown. The primary section is 'REGISTRATION & CONTRIBUTION', featuring an icon of a person and text describing the scheme, its protection, and benefits, with a 'Register' button. Below this are two smaller panels: 'CONTRIBUTION HISTORY' with a checklist icon and a 'View' button, and 'CONTRIBUTION RENEWAL' with a document icon and a 'Renew' button.

1. At *Listing* panel click on **View**.
2. It will bring you to Contribution List.

03. List of Contributions

MATRIX
PERKESO

I'M SELF-EMPLOYED

Home

Dashboard

Contribution

- History
- Register New
- Renew

SETTINGS

- Management
- Languages (Bahasa)

CONTACT

1-300-22-8000

perkeso@perkeso.gov.my

Logout

I'm Self-Employed Testing

Home / Contribution History

[RENEW](#)
[REGISTER NEW](#)

Contribution Status

- Submitted Registration is submitted.
- Active Coverage period is active. (12 Months)
- Rejected Contribution is cancelled.
- Expired Coverage period expired. Please renew.
- Renewed Contribution is renewed.

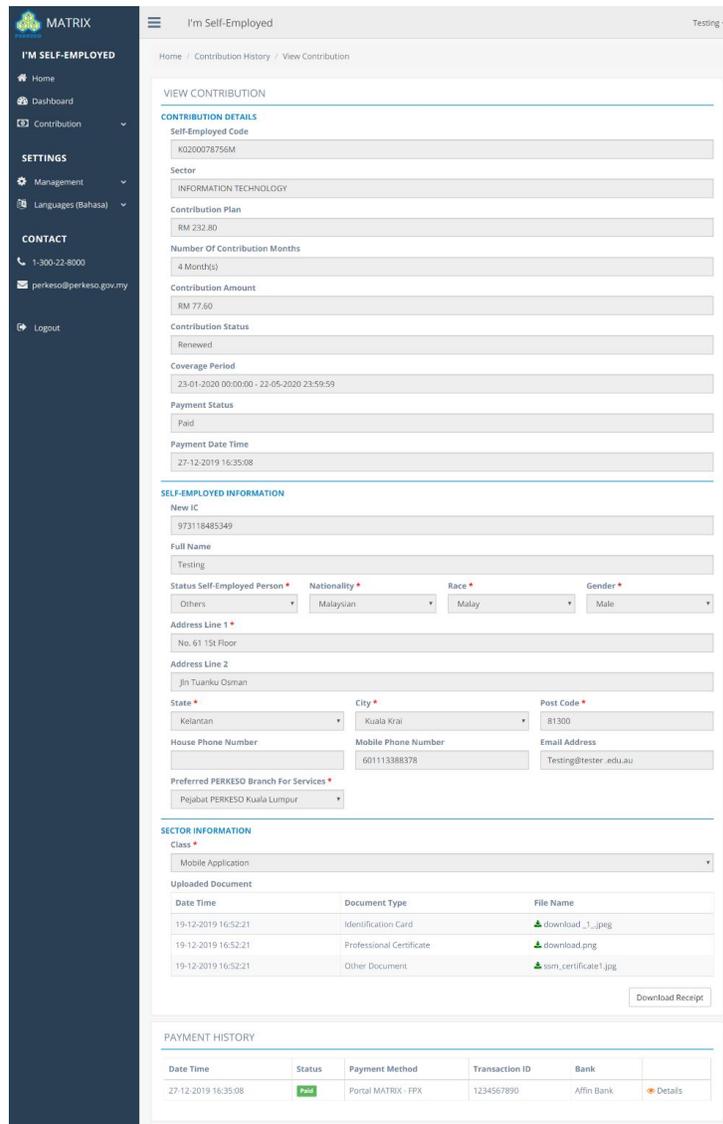
Payment Status

- Pending FPX transaction is in progress. Please retry after 60 minutes.
- Paid FPX transaction is successful.
- Failed FPX transaction is unsuccessful. Please proceed to make another payment.

Start Date Time	Expiry Date Time	Sector	Contribution Plan	Number of Contribution Months	Contribution Amount	Contribution Status	Payment Status	Action
19-12-2019 16:26:12	18-01-2020 23:59:59	ONLINE BUSINESS	RM 157.20	1 Month(s)	RM 13.10	Active	Paid	View Download Receipt
19-01-2020 00:00:00	18-04-2020 23:59:59	ONLINE BUSINESS	RM 157.20	3 Month(s)	RM 39.30	Renewed	Paid	View Download Receipt
23-12-2019 16:15:39	22-01-2020 23:59:59	INFORMATION TECHNOLOGY	RM 232.80	1 Month(s)	RM 19.40	Active	Paid	View Download Receipt
19-12-2019 17:12:19	18-05-2020 23:59:59	SUPPORT SERVICES	RM 157.20	5 Month(s)	RM 65.50	Active	Paid	View Download Receipt
19-05-2020 00:00:00	18-08-2020 23:59:59	SUPPORT SERVICES	RM 157.20	3 Month(s)	RM 39.30	Renewed	Paid	View Download Receipt
23-12-2019 16:29:15	22-06-2020 23:59:59	ACCOMMODATION	RM 232.80	6 Month(s)	RM 116.40	Active	Paid	View Download Receipt Renew Now
23-12-2019 16:35:47	22-05-2020 23:59:59	AGENT	RM 232.80	5 Month(s)	RM 97.00	Active	Paid	View Download Receipt Renew Now
23-12-2019 16:53:25	22-04-2020 23:59:59	PROFESSIONAL SERVICES	RM 232.80	4 Month(s)	RM 77.60	Active	Paid	View Download Receipt
23-04-2020 00:00:00	22-12-2020 23:59:59	PROFESSIONAL SERVICES	RM 232.80	8 Month(s)	RM 155.20	Renewed	Paid	View Download Receipt
27-12-2019 16:25:42	26-04-2020 23:59:59	ART	RM 157.20	4 Month(s)	RM 52.40	Active	Paid	View Download Receipt Renew Now
23-01-2020 00:00:00	22-05-2020 23:59:59	INFORMATION TECHNOLOGY	RM 232.80	4 Month(s)	RM 77.60	Renewed	Paid	View Download Receipt

1. **List** of contributions.
2. **Contribution** and **Payment** status will be shown.
3. The contribution **receipt** can be downloaded or **viewed**.

04. View Contributions



The screenshot shows the 'View Contribution' page in the MATRIX Self-Employment Social Security Scheme Portal. The page is divided into several sections:

- VIEW CONTRIBUTION**
 - CONTRIBUTION DETAILS**
 - Self-Employed Code: K020078756M
 - Sector: INFORMATION TECHNOLOGY
 - Contribution Plan: RM 232.80
 - Number Of Contribution Months: 4 Month(s)
 - Contribution Amount: RM 77.60
 - Contribution Status: Renewed
 - Coverage Period: 23-01-2020 00:00:00 - 22-05-2020 23:59:59
 - Payment Status: Paid
 - Payment Date Time: 27-12-2019 16:35:08
 - SELF-EMPLOYED INFORMATION**
 - New IC: 973118485349
 - Full Name: Testing
 - Status Self-Employed Person: Others
 - Nationality: Malaysian
 - Race: Malay
 - Gender: Male
 - Address Line 1: No. 61 1st Floor
 - Address Line 2: Jln Tuanku Osman
 - State: Kelantan
 - City: Kuala Krai
 - Post Code: 81300
 - House Phone Number: 601113388378
 - Mobile Phone Number: 601113388378
 - Email Address: Testing@tester.edu.lau
 - Preferred PERKESO Branch For Services: Pejabat PERKESO Kuala Lumpur
 - SECTOR INFORMATION**
 - Class: Mobile Application
 - Uploaded Document:

Date Time	Document Type	File Name
19-12-2019 16:52:21	Identification Card	download_1.jpg
19-12-2019 16:52:21	Professional Certificate	download.png
19-12-2019 16:52:21	Other Document	ssm_certificate1.jpg
- PAYMENT HISTORY**

Date Time	Status	Payment Method	Transaction ID	Bank	
27-12-2019 16:35:08	Paid	Portal MATRIX - FPX	1234567890	Affin Bank	Details

1. The contribution form will be shown with complete details.
2. The contribution **receipt** can be download.
3. Upload supporting documents can be viewed and downloaded.



Thanks